

Appendices

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AIDS/HIV WAIVER

SERVICES AVAILABLE: The AIDS/HIV waiver program is a medicaid (Title XIX) program designed to maintain an eligible child in his/her home or community. Medicaid coverage is provided for basic health care services plus the additional waiver services to keep the person out of a medical institution. Services are generally provided in the home.

Waiver services which may be provided include:

1. Respite: Short-term relief in the absence of the family or guardian. Respite care may be provided by a foster care provider, a home health aide agency, a home care agency or an agency certified to provide respite care under the MR waiver program.
2. Nursing: In-home medical services provided by licensed nurses.
3. Home Health Aide: Unskilled medical services providing direct or personal care.
4. Homemaker: Includes essential shopping for basic need items such as food, clothing, personal care items or drugs; limited housecleaning and meal preparation. Homemaker service is not "hands on" personal care.

WHO IS ELIGIBLE FOR SERVICES:

A child who meets the following may be eligible:

- The child has tested positive for HIV or has been diagnosed as having Acquired Immunodeficiency Syndrome (AIDS).
- The child is in need of long-term care services that would otherwise be provided in a hospital or nursing facility.
- The child must be eligible for Medicaid and have individual resources of no more than \$2,000 and a monthly income no greater than \$1,338.
- The waiver services must also be (1) necessary, (2) available and (3) cost-effective when compared to institutional care.

APPLICATION PROCEDURE: Contact the local county office of Human Services.

How to apply:

1. Ask to speak to an Income Maintenance worker to apply for Medical Assistance for the AIDS/HIV waiver program.
2. A physician must confirm a diagnosis of AIDS/HIV.
3. The child must be certified for an institutional level of care by the Iowa Foundation for Medical Care (IFMC). The child's physician will be asked to prepare a recent medical summary, and the IFMC will also review information from various agencies working with the eligible child. The decision on the level of care is a very important factor affecting eligibility for services.
4. Waiver services must be determined by DHS to be necessary and available.

AIDS/HIV WAIVER—Continued

5. A physician must approve the DHS worker's plan of care for home care with the waiver services.
6. The local DHS Income Maintenance and Social Workers will assist applicants through the eligibility determination process.

REFERRAL INFORMATION NEEDED:

FEES: Services are provided at no cost to the family. Families will need to contribute any applicable third-party payments (insurance) to the cost of waiver services. Medicaid pays only for that portion of allowable medical and waiver service expenses that insurance does not cover.

FOOD STAMP PROGRAM

SERVICES AVAILABLE: Benefits in the form of coupons used to buy food are provided on a monthly basis. The number of food stamps a household is able to receive depends on the number of people in the household and family income after allowable deductions.

WHO IS ELIGIBLE FOR SERVICES: Applicants may qualify if they:

- work for low wages
- are unemployed or work part-time
- receive welfare or other assistance payments
- are elderly or disabled and live on a small income

APPLICATION PROCEDURE: Contact the local county office of the Iowa Department of Human Services.

REFERRAL INFORMATION NEEDED:

FEES: There is no cost to families for the food stamps. However, a family's food stamp allotment is not designed to cover the total cost of food.

ILL AND HANDICAPPED WAIVER

SERVICES AVAILABLE: The Ill and Handicapped waiver program is a Medicaid (Title XIX) program designed to return or maintain an eligible child or adult in his or her home or community. Medicaid coverage is provided for basic health care services plus the additional waiver services to keep the person out of a medical institution. Services are generally provided in the home. Respite care may be provided by a foster care provider, an agency certified to provide respite care under the MR-waiver program, a Medicare-certified home health agency, an approved home care agency or a camp. The provider must be enrolled with UNISYS to provide respite through the Ill and Handicapped Waiver.

Waiver services which may be provided include:

1. Homemaker services: essential shopping for basic needs, such as food, clothing, personal care items, or drugs; limited housecleaning and meal preparation. Homemaker service is not "hands on" personal care.
2. Respite services: Temporary care to a child to provide relief to the usual care giver (parent, spouse, or live-in companion). Respite providers must provide all the care the usual care giver would provide. A unit of respite service is either one 24-hour day for out-of-home respite care, one four-to-eight hour day for in-home respite provided by a home health agency, or one hour provided by an MR-waiver respite provider.

WHO IS ELIGIBLE FOR SERVICES:

A child who meets the following criteria may be eligible:

- The child is blind or disabled as determined by the regional Social Security office. (The family may request this determination be coordinated by the Department of Human Services.)
- The child qualifies for care normally provided in a medical institution.
- The child has individual resources of no more than \$2,000 and a monthly income no greater than \$1,338.
- The child is otherwise ineligible for Medicaid because of individual income or resources.
- The child is not eligible for SSI because of parents' income or resources.
- The waiver services must also be necessary, available and cost-effective when compared to institutional care. The Ill and Handicapped Waiver serves 200 individuals at any one time. There is a waiting list initially for those who apply.

APPLICATION PROCEDURE: Contact the local county office of the Iowa Department of Human Services.

How to apply:

1. Ask to speak to an Income Maintenance worker to apply for Medical Assistance for the Ill and Handicapped waiver program. Enrollment in the waiver program is limited to 200 individuals. If a child might qualify, an application should be

ILL AND HANDICAPPED WAIVER—Continued

filed as soon as possible. The initial application will be rejected on the basis that no slots are available. A waiting list is compiled based on the date of application to the local DHS office.

2. Apply to the local Social Security Office for Supplemental Security Income (SSI), if you have not already done so. The blind or disabled must be denied SSI benefits, due to parental or spouse income and resources, but must be determined disabled to be eligible for the waiver program. The denial of SSI benefits must be in writing and sent to the Department of Human Services. The DHS office will also determine if the child is eligible for Medicaid under any other programs.
If the denial of SSI benefits does not include a disability determination, ask the IM worker to submit a request for a disability determination. Because Social Security is allowed 155 days to process a determination, completing the disability determination at this time will speed up the application process.
3. Applicants will be notified when there is an opening in the waiver program for the child, at which time they will be asked to reapply. This second application requires the aid of both an IM worker and a social worker (for service assessment).
4. The child must be certified for an institutional level of care by the Iowa Foundation for Medical Care (IFMC). A DHS worker will request the level of care determination be made. The child's physician will be asked to prepare a recent medical summary, and the IFMC will also review information from various agencies working with the eligible child. The decision on the level of care is a very important factor affecting eligibility for services.
5. Waiver services must be determined by DHS to be necessary and available.
6. A physician must approve the home care with the waiver services. The physician approves the waiver services by signing the plan of care provided by the DHS social worker.
7. The local DHS Income Maintenance and Social Workers will assist applicants through the income maintenance, level of care and service eligibility determination process.

REFERRAL INFORMATION NEEDED:

FEES: Services are provided at no cost to the family.

LONG TERM CARE PROGRAM

SERVICES AVAILABLE: Medical institutional care is provided for those children whose parents are unable to keep them at home. Eligible persons are placed in a state institution, community based ICF/MR or at the Children's Habilitation Center for as long as needed.

WHO IS ELIGIBLE FOR SERVICES: Anyone needing a Medicare-certified Skilled Nursing Facility (SNF) Care or an Intermediate Care Facility for the Mentally Retarded (ICF/MR) and meeting income and resource criteria may qualify.

APPLICATION PROCEDURE: Contact the local county office of the Iowa Department of Human Services.

REFERRAL INFORMATION NEEDED:

FEES: There is no cost to families. Clients with income over a certain level contribute to the cost of care.

MEDICALLY NEEDY

SERVICES AVAILABLE: The Medically Needy program is designed to provide medical assistance for persons who have income or resources that are too high to qualify for the Family Investment Program*(FIP) or Supplemental Security Income (SSI) but have income that is not enough to meet their medical expenses.

Medicaid coverage for basic health care services is provided. The medically needy program does not cover:

- care in an intermediate care facility, including those for the mentally retarded.
- care in an institution for mental illness.
- care in a skilled nursing facility.
- rehabilitative treatment services.

*Formerly Aid to Families with Dependent Children(AFDC)

WHO IS ELIGIBLE FOR SERVICES: Anyone under the age of 21(including unborn children), pregnant women, and adults who care for dependent children under age 21 (a parent, incapacitated step-parent, aunt, uncle, or grandparent) may be eligible if he/she would be eligible for FIP or child medical assistance except that the family's countable income or resources exceed limits.

Anyone, regardless of age, may be eligible if he/she would be eligible for SSI except that his/her income or resources exceed limits. To qualify for SSI, the person must be over age 65, be blind, or be disabled with a physical or mental impairment which has lasted or is expected to last a continuous period of at least 12 months.

APPLICATION PROCEDURE: Contact the local county office of the Iowa Department of Human Services.

REFERRAL INFORMATION NEEDED:

FEES: For those households whose total net countable income exceeds the Medically needy Income Level(MNIL), a "spenddown" amount is determined. The family's unpaid medical expenses or medical expenses incurred during the certification period may be used to meet the spenddown. During the months for which a person is certified, covered medical services other than those medical expenses used to meet the spenddown will be paid by Medicaid for the portion that third-party insurance does not cover. A small part of the provider's service charge may be charged to the family.

MENTALLY RETARDED WAIVER

SERVICES AVAILABLE: The Mentally Retarded Waiver, or "MR Waiver" program is a Medicaid (Title XIX) program designed to maintain an eligible individual in his/her home or community. Medicaid coverage is provided for basic health care services plus the additional waiver services to keep the person out of a medical institution. Services are generally provided in the home.

Waiver services which may be provided include:

1. Supported Community Living: Services to assist the child with daily living needs, including but not limited to advocacy, community skills, personal needs, transportation and treatment.
2. Respite: Short-term relief in the absence of the family or guardian. Respite care may be provided by a foster care provider or an agency certified to provide respite care under the waiver program. A child may receive up to 576 hours of respite per year with a maximum of 336 (2 weeks) per month.
3. Home and Vehicle Modifications: Physical modifications to the home and/or vehicle to assist with the health, welfare, and safety of the child to increase or maintain independence.
4. Nursing: In-home medical services provided by licensed nurses (beyond coverage provided under the EPSDT Care for Kids program).
5. Home Health Aide: Unskilled medical services providing direct or personal care (beyond coverage provided under the EPSDT Care for Kids program).
6. Personal Emergency Response System: An electric device connected to a 24-hour staffed system which allows the child to access assistance in the event of an emergency.

WHO IS ELIGIBLE FOR SERVICES: No age requirement. A person must be 18 years old to get supported employment services.

A child who meets the following criteria may be eligible:

- The child has a primary diagnosis of mental retardation with full scale IQ of 75 or below.
- The child does not currently reside in a nursing facility.
- The child is in need of long-term care services that would otherwise be provided by an Intermediate Care Facility for the Mentally Retarded.
- The child must be eligible for Medicaid and have individual resources of no more than \$2,000 and a monthly income no greater than 3 times the current Supplemental Security Income (SSI) limit.

A child can receive SSI and be eligible for the MR waiver service.

The waiver services must also be necessary, available and cost-effective when compared to institutional care.

MR WAIVER—Continued

APPLICATION PROCEDURE: Contact the local county office of the Iowa Department of Human Services.

How to apply:

1. Ask to speak to an Income Maintenance worker (IM) to apply for Medical Assistance for the MR-Waiver program.
2. The child must be certified for an institutional level of care by the Iowa Foundation for Medical Care (IFMC). The child's physician will be asked to prepare a recent medical summary, and the IFMC will also review information from various agencies working with the eligible child. A functional assessment tool is completed for the child. The decision on the level of care is a very important factor affecting eligibility for services.
3. Waiver services must be determined by DHS to be necessary and available.
4. A physician must approve the home care with the waiver services.
5. The local DHS Income Maintenance and Social Workers will assist applicants through the eligibility determination process.

REFERRAL INFORMATION NEEDED:

FEES: Services are provided at no cost to the family. Families will need to contribute any applicable third-party payments (insurance) to the cost of waiver services. Medicaid pays only for that portion of allowable medical and waiver service expenses that insurance does not cover.

PROMISE CHILD CARE

SERVICES AVAILABLE: Child care financial assistance is provided to families who are participating in the PROMISE JOBS program. Child care services are authorized by a PROMISE JOBS counselor. Parents may choose child care from a licensed child care center, a facility exempt from licensing, a registered family or group day-care home, relative care, a non-registered family day-care home or in-home care provider.

WHO IS ELIGIBLE FOR SERVICES: Families are eligible when they are receiving assistance under the Family Investment Program(FIP)* and are participating in PROMISE JOBS components, including assessment, job search, job seeking skills, academic or vocational training, work experience, unpaid community service, parenting skills training and family development.

*Formerly Aid to Families with Dependent Children(AFDC).

APPLICATION PROCEDURE: Families who are not already referred to PROMISE JOBS, should contact the local county office of the Iowa Department of Human Services. They should ask to speak with the income maintenance worker to volunteer for PROMISE JOBS.

REFERRAL INFORMATION NEEDED:

FEES: No fee is required to receive assistance.

COUNTY PUBLIC HEALTH NURSING LOCAL HOME CARE AIDE PROGRAM

SERVICES AVAILABLE:

- Essential Shopping: Shopping for basic need items such as food, clothing, personal items and drugs.
- Housekeeping: Maintenance, cleaning such as vacuuming, dusting, scrubbing floors, defrosting refrigerators, cleaning stoves, and washing and mending clothes.
- Child Care: Provision of supervision and physical care of children.
- Respite Care: Provision of rest and relief to a caretaker of a client when that caretaker must perform other responsibilities or continue to provide care of that client.
- Family Management: Service directed at educating and training families in skills needed to meet their legal obligations and keep the families intact.

Components of these services include:

- a. Parenting skills, which may include methods of discipline, personal hygiene, laundry, and upkeep of clothing, nutrition, supervision and care of children, budgeting and establishing household routines.
 - b. Monitoring of child protective services to verify the family is meeting requirements of the care plan developed jointly by the protective service worker and the family.
- Personal Care Services: Care in the home of the adult or child during the time of acute or chronic illness, when the individual requires simple home nursing, such as personal hygiene, dental needs, dressing, assistance with exercise or assistance in carrying out the recommendations of a physician, nurse, social worker or physical therapist.
 - Transportation: Safely taking or accompanying clients with specialized needs to medical or psychiatric services. This includes supervising the client, safely assisting in moving the client from one place to another and learning how to provide specific treatment to the client.

WHO IS ELIGIBLE FOR SERVICES: Every Iowan in need of these services.

APPLICATION PROCEDURE: Contact County Public Health Nursing Agency.

REFERRAL INFORMATION NEEDED:

FEES: Sliding scale fees based on family income. Other funding may be available.

PUBLIC HEALTH NURSING

SERVICES AVAILABLE: Skilled nursing services are provided by professional staff or associated para-professionals in the home or school settings. In some instances a physical therapist, occupational therapist, speech therapist or medical social worker may be provided if needed. Teaching services are provided to assist clients/families to correctly follow prescribed regimens or maintain health.

WHO IS ELIGIBLE FOR SERVICES: All Iowans may receive services for health-related needs for as long as needed provided the needs can be met by the agency.

APPLICATION PROCEDURE: Contact the appropriate County Public Health Nursing Agency.

REFERRAL INFORMATION NEEDED:

FEES: A sliding fee for private pay or third party reimbursement is used for those who are eligible.

STATE SUPPLEMENTAL ASSISTANCE (SSA)

SERVICES AVAILABLE: State Supplemental Income (SSI) was designed to provide funds to persons who receive SSI (Supplemental Security Income) or who would be eligible for SSI benefits if their income were not too high. They must be in need of one of the following four SSA program services:

1. Special Blind Allowance: A special blind allowance of up to \$22.00 a month may be added to a blind person's SSI benefit. Apply to the Social Security Office.
2. Residential Care: Residential care applies to those individuals in a licensed residential care facility whose physician has verified the need for residential care excluding nursing care.

Those eligible may keep a portion of their monthly income to meet personal needs. The balance then goes to the cost of care in the facility. The Department of Human Services issues a State Supplemental Assistance payment to cover the balance of the cost of care. The payment comes to the applicant who, in turn, must pay the facility. Apply to the local county office of the Iowa Department of Human Services.

3. Dependent Relative-(as it applies to children): If a person is aged, blind, or disabled and has a dependent relative (parent) living with in his/her home, he/she may be eligible for a dependent person's allowance. This additional payment is received as apart of his/her SSI payment. Eligibility is determined by the local Department of Human Services and payment is made through the Social Security Administration as a part of the SSI payment. Apply to the local county office of the Iowa Department of Human Services.
4. In-Home Health Related Care: This program offers assistance to enable a parent or his/her child to remain at home as long as possible rather than live in an institution. Application is made to the local DHS office and payment goes directly to the applicant who pays the provider. Often times this is a coordinated through the local Department of Health. There is a limit on the amount of money available. Apply to the local county office of the Iowa Department of Human Services.

WHO IS ELIGIBLE FOR SERVICES: Anyone with limited income and/or resources can qualify for disability, but a person must be 65 to qualify as an aged individual. Strict income/resource criteria and disability criteria must be met to qualify as either a blind or disabled person.

APPLICATION PROCEDURE: Contact the nearest Social Security Office or the local county office of the Iowa Department of Human Services.

REFERRAL INFORMATION NEEDED:

FEES: None.

TITLE XIX MEDICAL ASSISTANCE (MEDICAID)

SERVICES AVAILABLE: Medicaid is a federal/state program administered in Iowa by the Department of Human Services. The program pays for covered medical and health-related services. Medicaid recipients have a choice regarding their health care services. They may choose the doctor, dentist, pharmacy or the providers of services. However, the providers of service may also choose whether or not they wish to participate in the program. For Medicaid to provide payment for services, the Medicaid recipient must access a provider who is enrolled in the Medicaid program. Managed health care is provided in designated counties in Iowa. In those counties, Medicaid recipients choose a Medipass physician or a Health Maintenance Organization (HMO).

Medicaid covers the following services or providers:

- ambulance servicesintermediate care facilities
- ambulatory surgical centersintermediate care facilities for mentally
- area education agenciesretarded
- audiologistsmaternal health centers
- birth centersmedical & osteopathic physicians
- certified registered nurse anesthetistsmedical equipment, supplies and
- chiropractorsappliances
- community health centersmedical equipment and supply dealers
- dentistsnurse midwives
- family & pediatric nurse practitionersopticians
- family planning clinicsoptometrists
- federally qualified health centerspodiatrists
- genetic consultation centersprescribed drugs
- hearing aid dealerspsychiatric facilities for people under 21
- home health agenciesand over 65*
- hospitalsindependent psychologists & physical
- independent laboratoriestherapists
- intermediate & skilled nursing facilitiesrehabilitation screening

* Persons in psychiatric facilities between 21 and 65 may be eligible for Medicaid payment for Medicare premiums, deductibles and co-insurance.

WHO IS ELIGIBLE FOR SERVICES: A child or family must qualify for one of the program categories listed below to become eligible for Medicaid.

1. Family Investment Program* (FIP)-Related Medicaid: This coverage area includes various programs with differing financial and non-financial eligibility criteria. These programs provide Medicaid coverage both to children from birth through age 21 and to pregnant women of any age who are ineligible for FIP.

* (Formerly Aid to Families with Dependent Children- AFDC)

TITLE XIX MEDICAL ASSISTANCE (MEDICAID)-Continued

2. Supplemental Security Income (SSI): This program provides financial assistance to anyone who has limited income or resources and meets specific disability requirements.
3. Medically Needy Program: This Medicaid program is for certain persons who are either aged, blind, disabled or have dependent children; or the dependent child who has income or resources too high to qualify for FIP or SSI. Households with incomes over a "Medically Needy Income Level" may be conditionally eligible for benefits after incurring a "spenddown" (deductible).
4. Home and Community-Based Service Programs (HCBS): The HCBS waiver programs are for people who otherwise must enter or remain in institutions to qualify for Medicaid because they do not meet financial guidelines for SSI or other programs that provide Medicaid coverage.
5. Foster Care Services: Children placed in a family foster home, group home, residential treatment facility or an independent living situation generally qualify for Medicaid services.
6. Subsidized Adoption: This program provides financial assistance to adoptive parents of children with special needs who otherwise might not be adopted due to their age, race, disability or need to be placed as a sibling group. Children on subsidies are eligible for Medicaid.
7. Long Term Care: A child who meets SSI disability criteria and is placed in a medical institution can generally become eligible for Medicaid payment regardless of parental income if he or she is institutionalized for at least a full calendar month.

APPLICATION PROCEDURE: Contact the local county office of the Iowa Department of Human Services.

REFERRAL INFORMATION NEEDED:

FEES: Services that are optional may require patients to share some of the costs for the service received. This cost-sharing is called co-payment. Persons under 21 are exempt from the co-payment requirement. When a patient has insurance, Medicaid pays for only that portion of the medical expenses that insurance does not cover. Medically needy program recipients may have a spenddown to meet before Medicaid eligibility is granted. For such recipients, the spenddown amount is their obligation and is not part of the co-payment cost-sharing

County/School Districts

County & CPC Adm.

Adair

Lori NoseKable
South Central CPC
106 Central, #106
Glenwood, IA 51534
712-527-2337
FAX: 712-527-2249

Cass

Teresa Kanning
Cass County Courthouse
5 West 7th
Atlantic, IA 50022
712-243-4424
FAX: 712-243-6660

Crawford

Louise Galbraith
1202 Broadway
Denison, IA 51442
712-263-2720
FAX: 712-263-8382

Fremont

Sandy Sellers
Janet Brammer (Case Manager)
Fremont County Courthouse
506 Filmore
Sidney, IA 51652
712-374-2031
FAX: 712-374-2826

Harrison

Beth Crowell
111 North 2nd Ave.
Logan, IA 51546
712-644-2401
FAX: 712-644-2643

Mills

Sara Ketcham
Montgomery County Courthouse
105 Coolbaugh St.
Red Oak, IA 51566
712-527-3126
FAX: 712-527-5124

School Districts

Anita

Atlantic
Elk Horn-Kimballton

Anita
Atlantic
Cumberland-Massena
Griswold

Boyer Valley
Irwin-Kirkman-Manilla

Essex
Farragut
Fremont-Mills
Hamburg
Shenandoah
Sidney

Avoca-Hancock-Shelby-Tennant (A-H-S-T)
Boyer Valley
Harlan
Logan-Magnolia
Missouri Valley
Tri-Center
West Harrison
Woodbine

Fremont-Mills
Glenwood
Lewis Central
Malvern
Nishna Valley
Shenandoah

County/School Districts Continued

County & CPC Adm.

School Districts

Monona

Beth Crowell
111 North 2nd Ave.
Logan, IA 51546
712-644-2401
FAX: 712-644-2643

Boyer Valley
West Harrison
Woodbine

Montgomery

Sara Ketcham
Montgomery County Courthouse
105 Coolbaugh St.
Red Oak, IA 51566

Griswold

Page

Marty Engle-Pratt
Page County Courthouse
112 E. Main
Clarinda, IA 51632
712-542-3584
FAX: 712-542-5030

Clarinda
Essex
Shenandoah
South Page

Pottawattamie

Suzanne Watson
Russ Ulmer (Case Management Supervisor)
Pottawattamie County Courthouse
515 5th Ave., Room 113
Council Bluffs, IA 51501
712-328-5643
FAX: 712-328-5668

Avoca-Hancock-Shelby-Tennant (A-H-S-T)
Council Bluffs
Griswold
Lewis Central
Missouri Valley
Riverside
Treynor
Tri-Center
Underwood
Walnut

Shelby

Beth Crowell
Shelby County Courthouse
612 Court
Harlan, IA 51537
712-644-2401
FAX: 712-644-2643

Avoca-Hancock-Shelby-Tennant (A-H-S-T)
Boyer Valley
Elk Horn-Kimballton
Harlan
Irwin-Kirkman-Manilla
Walnut

County Mental Health Management Plans

The following service information covers the geographic areas of the counties in which students attending school districts within Area 13 may reside: Audubon, Adair, Cass, Crawford, Fremont, Harrison, Mills, Monona, Montgomery, Page, Pottawattamie, Page and Shelby.

This information covers services to the following populations of individuals with disabilities:

- **MI**—Individuals who have a current diagnosis of mental illness as defined in the Diagnostic and Statistical Manual IV and can benefit from services.
- **CMI**—Individuals age 18 and over with a persistent mental or emotional disorder(s) that seriously impairs his/her functioning relative to such primary aspects of daily living as personal relations, living arrangements, or employment. The individual also must have undergone psychiatric treatment more intensive than outpatient care, such as emergency room care one or more times related to the mental health concerns, partial hospitalization, in-patient hospitalization, and/or a continuous structured supportive residential care or than hospitalization.
- **MR**—Individuals who have significantly sub-average general intellectual functioning existing concurrently with defects in adaptive behavior, manifested during the developmental period (prior to age 18). Also an intelligence quotient score of 75 or below, with no exception for a plus or minus factor.
- **DD**—Individuals with severe, chronic disabilities attributable to mental or physical impairment or a combination, manifested before age 22 and likely to continue indefinitely.

Eligibility for services:

In addition to the existence of a disabling condition and required legal settlement, the applicant must meet income guidelines. The applicant must also agree to use his/her own resources to meet his/her needs: apply any private health insurance benefits towards the cost of care, seek available work if health and other circumstances permit—as determined by the Central Point of Coordination Administrator (CPC), register with the Workforce Development office as appropriate, and apply for all other public assistance programs as appropriate.

Transitioning Students with Disabilities:

For students whom the multidisciplinary team project a need for county funded services after age 18 or post high school, contact the CPC administrator. The CPC administrator, or the designated case management service representative, should also be invited to staffings starting 18 to 24 months prior to the anticipated graduation or exit from school-based services date. Contact can be initiated by the IEP service coordinator or the family of the student. The CPC administrator will assist the family and IEP team in determining the services most likely to meet the individual student's needs and to identify potential providers of the services.

County Mental Health Management Plans

The following services are typically provided through county funding for individuals within the four disability clusters of MI, CMI, MR and DD, however check the specific county plans which follow for services provided by each county. County plans are updated every one to three years, services may be added or deleted. When in doubt, contact the CPC administrator.

General Support Services:

Mental Health Advocates: provided through court order to work with individuals under mental health commitment, report directly to the judge, could be requested to monitor individual's compliance with court ordered treatment programs.

Legal Representation: provided through court order for individuals for whom mental health commitment has been requested.

Diagnosis/Evaluation: provided to individuals for whom mental health commitment has been requested.

Services Management: assists individuals to coordinate multiple services and application to services if not currently eligible for case management services under Title 19 funding.

Case Management: assists individuals to coordinate multiple services and application to services when individual is eligible for Title 19 funding.

Transportation: provided to individuals to get to work and leisure activities.

Respite: short term care to provide primary care givers with a break in care giving, can be provided in a preplanned or emergency situation.

Emergency Relief: short term funds for food, shelter, clothing and medications when the individual is unable to provide with their own funds.

Home and Vehicle Modification: funds provided to assist individual with modifications to home or vehicle to increase access and personal independence in connection with HCBS Waiver Services.

Medical Services:

Medications: funds to assist with the cost of prescriptions medications required to maintain physical and mental wellbeing, usually short term while individual is awaiting Title 19 or SSDI eligibility determination.

In Home Nursing: nursing services provided in the home to individuals with specific medical needs. Usually provided through the county public health nursing program rather than the county mental health program.

Outpatient—Counseling: counseling provided in the mental health center or other mental health provider office.

Day Treatment: treatment program provided at the hospital, usually a full day, however, the individual returns home in the evening.

County Mental Health Management Plans

Inpatient—State or Community: medical or mental health treatment in the hospital setting. State hospitals include the mental health institutes and the state hospital schools. Community hospitals are public or private hospitals within the local community.

Vocational Training/Employment Services:

Work Activity: work related tasks for the purpose of training in basic workplace readiness skills.

Sheltered Workshop: contracted piece work in a sheltered setting.

Enclave: a group of individuals work within the community based business with a supervisor from the workshop.

Supported Employment: individuals work at a business in the community with partial supervision, training and support of a certified job coach.

Adult Living Options:

Community Supervised Living (CSALA): individuals live in an apartment or their home, supervision is provided based on need; level determined by the person's independent living skills relative to the skills and confidence needed to maintain an independent home. Support can be provided in such areas as maintenance, personal finances, laundry, housekeeping and other daily living skills, and application for welfare programs. Contacts vary from daily to monthly depending on the individual's strengths, skills and needs.

Community based group home (RCF-registered care facility): provides 24 hour supervision, individual has some independence in personal care and is expected to participate in daily routines within the residence. Necessary skills include personal hygiene, dressing, laundry and assistance with household chores. The person must be medically appropriate.

Adult Day Program: individual may live at home with family or other primary care giver, or in a group home setting, but need supervision and activities during the day away from the home setting, the person does not have sufficient independence and skills for a work activity program or has aged out of the work setting.

Total Care facility (ICF-intermediate care facility): individual has little self care independence, although independence is encouraged to the degree appropriate for each individual. The individual requires 24 hour certified/licensed care, these facilities are usually nursing homes.

Audubon County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X		
Legal Representation		X	X		X
Diagnosis/Evaluation					
Services Management					
Case Management (Title 19 Match)		X	X		
Transportation (Work/Leisure)					
Home & Vehicle Modifications					
Respite (over age 18)					
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)					
In Home Nursing					
Outpatient—Counseling	X	X	X		
Inpatient—State		X	X		X
Inpatient—Community	X	X	X		
Day Treatment—in hospital	X	X	X		
Vocational Training/Employment Options					
Work Activity			X		X
Sheltered Work Shop					
Enclave					
Supported Employment		X	X		
Adult Living Options					
Community Supervised Living (CSALA)			X		X
Community Group Home (RCF)			X		
Adult Day Program					
Full Care Home (ICF)					X

Adair County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X	X	
Legal Representation	X	X	X	X	
Diagnosis/Evaluation	X	X	X	X	
Services Management					
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)	X	X	X		
Home & Vehicle Modifications					
Respite (over age 18)					
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)					
In Home Nursing					
Outpatient—Counseling	X	X			
Inpatient—State	X	X	X	X	
Inpatient—Community					
Day Treatment—in hospital					
Vocational Training/Employment Options					
Work Activity	X	X	X		
Sheltered Work Shop	X	X	X		
Enclave					
Supported Employment	X	X	X		
Adult Living Options					
Community Supervised Living (CSALA)	X	X	X		
Community Group Home (RCF)	X	X	X		
Adult Day Program					
Full Care Home (ICF)			X		

Cass County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X	X	court commitment
Legal Representation	X	X	X	X	court commitment
Diagnosis/Evaluation					
Services Management		X	X	X	
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)	X	X	X	X	
Home & Vehicle Modifications			X		
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)	X	X	X		
Medical Treatment					
Medications (prescription only)		X	X	X	
In Home Nursing		X	X	X	
Outpatient—Counseling	X	X	X	X	
Inpatient—State	X	X	X	X	
Inpatient—Community	X	X	X	X	court commitment
Day Treatment—in hospital		X			
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave		X	X	X	
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)		X	X	X	
Adult Day Program			X	X	
Full Care Home (ICF)			X	X	

Crawford County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X			
Legal Representation	X	X			
Diagnosis/Evaluation	X	X			
Services Management					
Case Management (Title 19 Match)		X	X	X	BI also
Transportation (Work/Leisure)		X	X	X	
Home & Vehicle Modifications					
Respite (over age 18)					
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)		X	X	X	
In Home Nursing		X	X	X	BI also
Outpatient—Counseling	X	X	X	X	BI also
Inpatient—State	X	X	X		
Inpatient—Community	X	X			
Day Treatment—in hospital		X			
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave					
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)			X	X	
Adult Day Program		X	X	X	
Full Care Home (ICF)			X		

Fremont County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X	X	court commitment
Legal Representation	X	X	X	X	court commitment
Diagnosis/Evaluation					
Services Management	X	X	X	X	
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)		X	X	X	
Home & Vehicle Modifications			X		
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)		X	X	X	
Medical Treatment					
Medications (prescription only)		X	X	X	
In Home Nursing					
Outpatient—Counseling	X	X	X	X	
Inpatient—State	X	X	X	X	court commitment -MHI
Inpatient—Community					court commitment- juveniles only
Day Treatment—in hospital					Alternate services
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave		X	X	X	
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)		X	X	X	
Adult Day Program		X	X	X	
Full Care Home (ICF)			X	X	

Harrison County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X	X	court commitment
Legal Representation	X	X	X	X	court commitment
Diagnosis/Evaluation					
Services Management					
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)		X	X	X	
Home & Vehicle Modifications			X		
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)					
In Home Nursing		X	X		
Outpatient—Counseling	X	X	X	X	
Inpatient—State	X	X	X	X	
Inpatient—Community	X	X	X	X	court commitment
Day Treatment—in hospital		X			
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave		X	X	X	
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)		X	X	X	
Adult Day Program		X	X	X	
Full Care Home (ICF)			X	X	

Mills County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X		
Legal Representation	X	X	X	X	
Diagnosis/Evaluation	X	X	X	X	
Services Management					
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)			X	X	
Home & Vehicle Modifications					
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)					
In Home Nursing					
Outpatient—Counseling	X	X			
Inpatient—State	X	X	X	X	
Inpatient—Community	X	X			
Day Treatment—in hospital		X			
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave					
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)		X	X	X	
Adult Day Program			X	X	
Full Care Home (ICF)			X	X	

Monona County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X	X	court commitment
Legal Representation	X	X	X	X	court commitment
Diagnosis/Evaluation					
Services Management					
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)		X	X	X	
Home & Vehicle Modifications			X		
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)					
In Home Nursing		X	X		
Outpatient—Counseling	X	X	X	X	
Inpatient—State	X	X	X	X	
Inpatient—Community	X	X			court commitment
Day Treatment—in hospital					
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave		X	X	X	
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)		X	X	X	
Adult Day Program			X	X	
Full Care Home (ICF)			X	X	

Montgomery County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X		
Legal Representation	X	X	X	X	
Diagnosis/Evaluation	X	X	X	X	
Services Management					
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)			X	X	
Home & Vehicle Modifications					
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)	X	X			
In Home Nursing					
Outpatient—Counseling	X	X			
Inpatient—State	X	X	X	X	
Inpatient—Community	X	X			
Day Treatment—in hospital		X			
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave					
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)		X	X	X	
Adult Day Program			X	X	
Full Care Home (ICF)			X	X	

Page County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X	X	court commitment or voluntary
Legal Representation	X	X	X	X	court commitment or voluntary
Diagnosis/Evaluation					
Services Management			X	X	
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)		X	X	X	
Home & Vehicle Modifications			X		
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)		X	X	X	
In Home Nursing					
Outpatient—Counseling	X	X	X	X	
Inpatient—State	X	X	X	X	court commitment or voluntary
Inpatient—Community	X	X			court commitment
Day Treatment—in hospital					
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave		X	X	X	
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)		X	X	X	
Adult Day Program		X	X	X	
Full Care Home (ICF)			X	X	

Pottawattamie County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X		
Legal Representation	X	X	X		
Diagnosis/Evaluation	X	X			
Services Management		X	X		
Case Management (Title 19 Match) (Title 19 Match)	X	X	X		
Transportation (Work/Leisure)					
Home & Vehicle Modifications					
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)	X	X	X		
In Home Nursing			X		
Outpatient—Counseling	X	X	X		
Inpatient—State	X	X	X		
Inpatient—Community	X	X			court commitment
Day Treatment—in hospital		X			
Vocational Training/Employment Options					
Work Activity			X		
Sheltered Work Shop		X	X		
Enclave					
Supported Employment	X	X	X		
Job Placement		X	X		
Adult Living Options					
Community Supervised Living (CSALA)	X	X	X		
Community Group Home (RCF)	X	X	X		
Adult Day Program			X		
Full Care Home (ICF)			X		

Shelby County Mental Health Services

SERVICES	MI	CMI	MR	DD	OTHER
Support/Related Services					
Mental Health Advocates	X	X	X	X	court commitment
Legal Representation	X	X	X	X	court commitment
Diagnosis/Evaluation					
Services Management					
Case Management (Title 19 Match)		X	X	X	
Transportation (Work/Leisure)		X	X	X	
Home & Vehicle Modifications			X		
Respite (over age 18)			X		
Emergency Relief (food, shelter, clothing, medications)					
Medical Treatment					
Medications (prescription only)					
In Home Nursing		X	X		
Outpatient—Counseling	X	X	X	X	
Inpatient—State	X	X	X	X	court commitment or voluntary
Inpatient—Community	X	X	X	X	court commitment
Day Treatment—in hospital		X			
Vocational Training/Employment Options					
Work Activity		X	X	X	
Sheltered Work Shop		X	X	X	
Enclave		X	X	X	
Supported Employment		X	X	X	
Adult Living Options					
Community Supervised Living (CSALA)		X	X	X	
Community Group Home (RCF)		X	X	X	
Adult Day Program			X	X	
Full Care Home (ICF)			X	X	

County Public Health Nursing Services/ Home Care Agencies

Cass County

Cass County Memorial Hospital
Home Health Care
1500 East 10th Street
Atlantic, IA 50022
712-243-8006

Fremont County

Southwest Iowa Home Health Service
803 Indiana, P.O. Box 357
Sidney, IA 51652
712-374-2685

Harrison County Home Health Agency

Courthouse
Logan, IA 51546
712-644-2220

Mills County

Mills County Public Health Nursing Service
101 Central Suite B11, P.O. Box 209
Glenwood, IA 51534
712-527-9699

Page County

Page Home Care and Public Health
822 South 176
Clarinda, IA 51632
712-542-3936

Pottawattamie County

Visiting Nurse Association
300 West Broadway, Suite 10
Council Bluffs, IA 51503
712-328-2636

Shelby County

Myrtue Memorial Hospital Home & Public Health
1213 Garfield Avenue
Harlan, IA 51537
712-755-4308

Department of Human Services County Offices

(Serving counties touched by Area 13 Schools)

Adair County

132 S.E. Court Drive
Greenfield, IA 50849
515-743-2119

Adams County

Courthouse
Corning, IA 50841
515-322-4031

Audubon County

210 N. Market St.
Audubon, IA 50025-1255
712-563-4259

Cass County

Courthouse
Atlantic, IA 50022
712-243-4401

Crawford County

107 South Main Street
Denison, IA 51442
712-263-5668

Fremont County

414 Clay Street
P.O. Box 419
Sidney, IA 51652
712-374-2512

Harrison County

204 East 6th Street
P.O. Box 189
Logan, IA 51546
712-644-2460

Mills County

711 South Vine Street
P.O. Box 469
Glenwood, IA 51534
712-527-4803

Monona County

Courthouse
610 Iowa Avenue,
P.O. Box 58
Onawa, IA 51040
712-423-1921

Montgomery County

1109 Highland Ave.
P.O. Box 525
Red Oak, IA 51566
712-623-4838

Page County

121 South 15th, Suite C
P.O. Box 178
Clarinda, IA 51632
712-542-5111

Box 569

Shenandoah, IA 51601
712-246-4167

Pottawattamie County

417 E. Kanesville Blvd.
Council Bluffs, IA 51503
712-328-5648

Shelby County

807 Court Street
P.O. Box 126
Harlan, IA 51537
712-755-3145

D.E.S. Workforce Center Offices

Atlantic

508 Poplar,
Atlantic, IA 50022-1252
712-243-2351
FAX: 712-243-5584

Clarinda

121 South 15th Street, Office A
Clarinda, IA 51532-2245
712-542-6563

Council Bluffs

300 West Broadway, Suite 13
Omni Center
Council Bluffs, IA 51501-0103
712-242-2100
FAX: 712-242-2155

Missouri Valley

310 E. Erie
Missouri Valley, IA 51555-1619
712-642-4159

Shenandoah

500 N. Broad Street
Shenandoah, IA 51601-1318
712-246-4470
FAX: 712-246-5112

Division of Vocational Rehabilitation Services Offices

Council Bluffs Area Office

Contact: Sharon Hogan

Omni Center Business Park
300 West Broadway, Suite 33
Council Bluffs, IA 51503-9030
712-328-3821

Fax: 712-325-0346

Serves: Harrison and Pottawattamie Counties

Iowa Western Community College

Contact: Dick Selix

2700 College Road
P.O. Box 4C
Council Bluffs, IA 51502
712-325-3280

Serves: Students attending IWCC

Clarinda Treatment Complex and AEA 13 Service Units

Contact: Doug Poland and Marsha Shepherd

Clarinda MHI
P.O. Box 338
Clarinda, IA 51632
712-542-5414

Serves: Fremont, Mills, Montgomery, Page and Western Taylor Counties

Atlantic

Contact: Roger Carter

508 Popular
Atlantic, IA 50022
712-243-5346

Serves: Adams, Cass and Shelby Counties

Job Training Partnership Act/PROMISE JOBS

Council Bluffs

Council Bluffs Office

300 W. Broadway, Suite 13

712-242-2121

800-945-1218

Fax: 712-242-2155

- Gary Johnson – Director
- Mary Warren – Assistant Director
- Nancy DeRuby – PROMISE JOBS Specialist
- Janice Divin – PROMISE JOBS Specialist
- Judi Dreff – Exec. Assist./Acct. Specialist
- Betty League – PROMISE JOBS Specialist
- Mary Lefeber – Administrative Assistant
- Terry Lindsley – JTPA Specialist
- Bev. Machmueller – PROMISE JOBS Specialist
- Kinsey Neben – PROMISE JOBS Specialist
- Denise Newberg – Accountant
- Leah Schmidt – Welfare-to-Work Specialist
- Rita Shudak – Welfare-to-Work Specialist

Satellite Offices

Atlantic

508 Popular

Atlantic, IA 50022

712-243-2351

- Tony Haney – PROMISE JOBS Specialist
- Cindy Wetterlind – JTPA Specialist

Harlan

911 Chatburn

Harlan, IA 51537

712-755-3488

- Tony Haney – PROMISE JOBS Specialist
- Lori Stitz – JTPA Specialist
- Judy Knudsen – Sec./Intake Specialist

Shenandoah

500 N. Broad Street

P.O. Box 566

Shenandoah, IA 51601

712-246-5649

- Thelma Grafft – PROMISE JOBS Specialist
- Deb Frazee – JTPA Specialist
- Betty Martin – Welfare-to-Work Specialist
- Eleanor Myrberg – Secretary

Juvenile Court Officers

County	Juvenile Court Officer	Phone & Fax	Address
Cass	Diane Madison	712-755-3891	P.O. Box 84 Harlan, IA 51537
Fremont		712-623-4886 712-623-4887 FAX	106 West Washington Ave P.O. Box 21 Red Oak, IA 51566
Harrison	Theresa McMurphy	712-755-3891	P.O. Box 84 Harlan, IA 51537
Mills		712-623-4886 712-623-4887 FAX	106 West Washington Ave P.O. Box 21 Red Oak, IA 51566
Montgomery		712-623-4886 712-623-4887 FAX	106 West Washington Ave P.O. Box 21 Red Oak, IA 51566
Page		712-623-4886 712-623-4887 FAX	106 West Washington Ave P.O. Box 21 Red Oak, IA 51566
Pottawattamie	Ted Harris		Courthouse 227 So. 6 th St. Council Bluffs, IA 51501
Supervisors	Sue Roarty (Pott Only)	712-328-5623	Courthouse 227 So. 6 th St. Council Bluffs, IA 51501
	Ray Buell	712-623-4886 712-623-4887 FAX OR 712-755-3891	106 West Washington Ave. P.O. Box 21 Red Oak, IA 51566 OR P.O. Box 84 Harlan, IA 51537

Loess Hills Area Education Agency 13 Regional Offices

Atlantic Regional Office

801 Whitney Street
Atlantic, IA 50022
712-243-1480, 800-886-1480
Fax: 712-243-1493

Serving: Anita, Atlantic, Cumberland-Massena, Griswold Schools

Council Bluffs Regional Office – Peterson Center

2600 South 9th Street
Council Bluffs, IA 51502
712-322-7354, 800-645-4574
Fax: 712-322-7419

Serving: Council Bluffs – junior high schools, instructional programs, non-public schools

Halverson Regional Office

24997 Highway 92
Council Bluffs, IA 51502
712-366-0503, 800-432-5804
Fax: 712-366-3431

Serving: Lewis Central and Treynor Schools

Harlan Regional Office

2802-2 12th Street
Harlan, IA 51537
712-755-3896, 800-886-3896
Fax: 712-755-7455

Serving: A-H-S-T, Elk Horn-Kimballton, Harlan, Irwin-Kirkman-Manilla, Walnut Schools

Manawa Regional Office (ISD Campus)

1600 South Highway 275, Suite 160
Council Bluffs, IA 51503
712-366-4210, 800-645-2985
Fax: 712-366-3431

Serving: Council Bluffs High Schools, Iowa School for the Deaf, Riverside, Tri-Center, Underwood Schools

Missouri Valley Regional Office

109 1/2 East Michigan
Missouri Valley, IA 51555
712-642-4112, 800-886-4112
Fax: 712-642-2173

Serving: Boyer Valley, Logan-Magnolia, Missouri Valley, West Harrison, Woodbine Schools

Shenandoah Regional Office

1213 5th Avenue
Shenandoah, IA 51601
712-246-1716, 800-886-1716
Fax: 712-246-1743

Serving: Clarinda, Essex, Farragut, Shenandoah, South Page Schools

Social Security Administration Branch Offices

(Serving counties touched by Area 13 Schools)

715 N. Clark Street

P.O. Box 158

Carroll, IA 51401

712-792-9000

Fax: 712-792-6460

Serving: Audubon, Carroll, Crawford, Green, Guthrie, Shelby Counties

1026 Woodbury Avenue

Council Bluffs, IA 51503

712-328-0854

Serving: Fremont, Harrison, Mills, Pottawattamie Counties

213 Elm Street

P.O. Box 106

Creston, IA 50801

515-782-7263

Fax: 515-782-4783

Serving: Adair, Adams, Cass, Clark, Decatur, Madison, Montgomery, Page, Ringgold, Taylor, Union Counties

West Central Development Corporation

(Offices for the ten counties WCDC serves. Not all counties have all of the programs, Contact your county Outreach Center to identify the specific programs available to you.)

Cass County

304 Chestnut
Atlantic, IA 50022
712-243-5421
Carol Wright, FD/SS Spec.

Monona County

801-B 10th Street
Onawa, IA 51040
712-423-2603
Gladys Mordhorst, FD/SS Spec.

Crawford County

201 1/2 South Main
Denison, IA 51442
712-263-3538
Connie McGee

Montgomery County

1503 Broadway Red Oak Plaza
Red Oak, IA 51566
712-623-2339
Patricia Fuentes

Fremont County

608 Clay
P.O. Box 518
Sidney, IA 51652
712-374-3367
DeLynda Moreland, FD/SS Spec.

Page County

500 1/2 N. Broad Street
Shenandoah, IA 51601
712-246-2585
Linda Ash, FD/SS Spec.

Harrison County

305 East 7th Street
Logan, IA 51546
712-644-3388
Charlotte Adkins, FD/SS Spec.

Pottawattamie County

Omni Centre Business Park
300 West Broadway, Suite 35
712-322-2621
Janet Monroe, Office Coordinator

Mills County

313 Main
P.O. Box 578
712-624-8172
Chris Kahl, Outreach Worker

Shelby County

516 Market Street
Harlan, IA 51537
712-755-5602
Deb Davis, FD/SS Spec.

TOLL-FREE PHONE NUMBERS

AMC CANCER INFORMATION CENTER	800-525-3777
AMERICAN COUNCIL FOR THE BLIND	800-424-8666
AMERICAN DIABETES ASSOCIATION	800-232-3472
AMERICAN KIDNEY FUND	800-638-8299
AMERICAN TUBEROUS SCLEROSIS ASSOCIATION	800-446-1211
ASSOCIATION FOR RETARDED CITIZENS OF USA	800-433-5255
BETTER HEARING INSTITUTE- HOTLINE	800-424-8576
CANCER INFORMATION SERVICE- NATIONAL HOTLINE	800-4CANCER
CAPTIONED FILMS FOR THE DEAF	800-237-6213
CENTER FOR SPECIAL EDUCATION-TECH INFO EXCHANGE	800-345-8324
CHILDREN'S DEFENSE FUND	800-424-9602
CLOSER LOOK LD TEEN LINE	
CORNELIA DE LANGE SYNDROME FOUNDATION	800-223-8355
CYSTIC FIBROSIS FOUNDATION	800-638-8815
EPILEPSY INFORMATION LINE	800-542-7054
ERIC CLEARINGHOUSE ON ADULT, CAREER, AND VOC.ED.	800-848-4815
FOUNDATION CENTER	800-424-9836
HEARTLIFE	800-241-6993
HEATH RESOURCE CENTER	800-54HEATH
IOWA MEDICAL SOCIETY AND ALLIANCE	
AIDS/HIV	800-342-2437
CHILD ABUSE	800-422-4453
DOMESTIC VIOLENCE	800-942-0333
DRUG/ALCOHOL ADDICTION	800-443-8336
EATING DISORDERS	800-872-0088

GANGS/VIOLENCE	800-443-8336
HOMEWORK HOTLINE	800-728-6458
IOWA TEEN HOTLINE	800-443-8336
PARENT/FRIEND RELATIONS	800-443-8336
RUNAWAY	800-999-9999
SEXUAL ABUSE/ASSAULT	800-443-8336
SEXUALITY TRANSMITTED DISEASE	800-227-8922
SUICIDE	800-332-4224
INTERNATIONAL SHRINERS HEADQUARTERS	800-237-5055
JOB ACCOMMODATION NETWORK	800-526-7234
JOB OPPORTUNITIES FOR THE BLIND	800-638-7518
JUVENILE DIABETES FOUNDATION INTERNATIONAL	800-223-1138
NATIONAL ASSOC. FOR HEARING AND SPEECH ACTION	800-638-8255
NATIONAL ASSOC. FOR SICKLE CELL DISEASE	800-421-8453
NATIONAL CAPTIONING INSTITUTE	800-528-6600
NATIONAL CENTER FOR STUTTERING	800-221-2483
NATIONAL CENTER FOR PREVENTION OF SUDDEN INFANT DEATH SYNDROME	800-638-7437
NATIONAL COMMITTEE FOR CITIZENS IN EDUCATION	800-NET-WORK
NATIONAL CRISIS CENTER FOR THE DEAF	800-446-9876
NATIONAL DOWN SYNDROME CONGRESS	800-232-6372
NATIONAL DOWN SYNDROME SOCIETY	800-221-4602
NATIONAL EASTER SEAL SOCIETY	800-221-6827
NATIONAL HEALTH INFORMATION CLEARINGHOUSE	800-336-4797
NATIONAL HEARING AID SOCIETY	800-521-5247
NATIONAL INFO. CENTER FOR EDUCATION MEDIA	800-421-8711
NATIONAL MULTIPLE SCLEROSIS SOCIETY	800-822-3379
NATIONAL PARKINSON FOUNDATION	800-327-4545
NATIONAL REHABILITATION INFORMATION CENTER	800-34NARIC

NATIONAL SPECIAL NEEDS CENTER	800-233-1222
	TDD 800-833-3232
NATIONAL SPINAL CORD INJURY HOTLINE	800-526-3456
ORTON DYSLEXIA SOCIETY	800-222-3123
RESOURCE CENTER FOR THE HANDICAPPED	800-22SHARE
RETINITIS PIGMENTOSA ASSOCIATION INTERNATIONAL	800-344-4877
RETINITIS PIGMENTOSA FOUNDATION FIGHTING BLINDNESS	800-638-2300
SPECIAL EDUCATION ACTION COMMITTEE	800-222-7322
SPECIAL EDUCATION SOFTWARE CENTER	800-327-5892
SPINA BIFIDA HOTLINE	800-621-3141
TRIPOD SERVICE FOR HEARING IMPAIRED	800-352-8888
WASHINGTON PAVE	800-5PARENT
WASHINGTON STATE DEVELOPMENTAL DISABILITIES BUDGET COALITION HOTLINE	800-562-0910
WASHINGTON STATE LEGISLATURE HOTLINE	800-662-6000



P.O. Box 1492, Washington, DC 20013
1-800-695-0285
www.nichcy.org

IOWA STATE RESOURCES

Updated 12/05/2000

[State Agencies/Organizations](#)
[Protection and Advocacy](#)
[Disability-specific Organizations](#)
[Technology-Related Assistance](#)
[Parent Organizations](#)
[Other Disability Organizations](#)

UNITED STATES SENATORS

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United States Senate
Washington, DC 20510-1501
(202) 224-3744
(202) 224-6020 (Fax)
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Honorable Tom Harkin (D)
United States Senate
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GOVERNOR

Tom Vilsack
State Capitol
Des Moines, IA 50319-0001

(515) 281-5211
(515) 281-6611 (Fax)

STATE DEPARTMENT OF EDUCATION: SPECIAL EDUCATION

Brenda Oas, Bureau Chief
Children, Family and Community Services
Department of Education
Grimes State Office Building
Des Moines, IA 50319-0146
(515) 281-5735
E-mail: Brenda.Oas@ed.state.ia.us
Web: www.state.ia.us/educate/index.html

PROGRAMS FOR CHILDREN WITH DISABILITIES: AGES 3 THROUGH 5

Mary Schertz, Consultant
Bureau of Family and Community Services
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Des Moines, IA 50319-0146
(515) 281-5433
E-mail: Mary.Schertz@ed.state.ia.us

PROGRAMS FOR INFANTS AND TODDLERS WITH DISABILITIES: AGES BIRTH THROUGH 2

Lynda Cook Pletcher, Part C Coordinator
Early Access
Grimes State Office Building
Des Moines, IA 50319-0146
(515) 281-7145
E-mail: lynda.pletcher@ed.state.ia.us

STATE DIVISION OF VOCATIONAL REHABILITATION

Dwight R. Carlson, Administrator
Div. of Voc. Rehab. Svcs./Department of Education
510 East 12th Street
Des Moines, IA 50319
(515) 281-6731
E-mail: dcarlson@dvr.state.ia.us

OFFICE OF STATE COORDINATOR OF VOCATIONAL EDUCATION FOR STUDENTS WITH DISABILITIES

Evelyn Anderson, Bureau Chief
Bureau of Community Colleges/Department of Education
Grimes State Office Building
Des Moines, IA 50319-0146
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STATE MENTAL HEALTH AGENCY

Linda Hinton, Acting Administrator
Division of MH/DD, Dept of Human Svcs.
Hoover State Office Building
1305 E. Walnut
Des Moines, IA 50319-0114
(515) 281-5126
E-mail: lhinton@dhs.state.ia.us

STATE MENTAL HEALTH REPRESENTATIVE FOR CHILDREN

Denise Lange, Mental Health Specialist
Division of MH/DD
Department of Human Services
Hoover State Office Building
Des Moines, IA 50319-0114
(515) 281-6086
E-mail: dlange@dhs.state.ia.us

STATE DEVELOPMENTAL DISABILITIES PROGRAM

Linda Hinton, Administrator
Division of Mental Health and DD Iowa
Department of Human Services
Hoover State Office Building
1305 E. Walnut
Des Moines, IA 50319-0114
(515) 281-5126
E-mail: lhinton@dhs.state.ia.us

DEVELOPMENTAL DISABILITIES PLANNING COUNCIL

Becky Harker, Executive Director
Governor's DD Council
617 E. Second Street
Des Moines, IA 50309
(515) 281-9083
E-mail: bharker@dhs.state.ia.us

PROTECTION AND ADVOCACY AGENCY

Mervin L. Roth, Executive Director
Iowa Protection and Advocacy Services, Inc.
3015 Merle Hay Road, Suite 6
Des Moines, IA 50310
(515) 278-2502; (515) 278-0571 (TTY); (800) 779-2502
E-mail: info@ipna.org

CLIENT ASSISTANCE PROGRAM

Harlietta Helland, Consultant
Dept. Human Rights
Div. Persons with Disability

Client Assistance Program
Capitol Complex, Lucas Building
Des Moines, IA 50319
(515) 281-3957; (800) 652-4198 (V/TTY)
E-mail: helland@willinet.net

PROGRAMS FOR CHILDREN WITH SPECIAL HEALTH CARE NEEDS

Jeffrey G. Lobras, M.D., Director
Iowa Child Health Specialty Clinics
University Hospital School
100 Hawkins Drive, Room 247
Iowa City, IA 52242-1011
(319) 356-1118
E-mail: jeffrey-lobas@uiowa.edu

STATE AGENCY FOR THE VISUALLY IMPAIRED

R. Creig Slayton, Director
Iowa Department for the Blind
524 Fourth Street
Des Moines, IA 50309-2364
(515) 281-1333; (515) 281-1355 (TTY)
(515) 281-1263 (fax)
E-mail: slayton.creig@blind.state.ia.us
Web: www.blind.state.ia.us

PROGRAMS FOR CHILDREN AND YOUTH WHO ARE DEAF OR HARD OF HEARING

Kathryn Baumann-Reese, Administrator
Deaf Services Commission of IA
IA Department of Human Rights
Lucas State Office Building
Des Moines, IA 50319-0090
(515) 281-3164 (V/TTY)
E-mail: dhr.dsci@dhr.state.ia.us
Web: www.state.ia.us/government/dhr

REGIONAL ADA TECHNICAL ASSISTANCE AGENCY

Jim de Jong, Director
Great Plains DBTAC
University of Missouri/Columbia
100 Corporate Lake Drive
Columbia, MO 65203
(573) 882-3600; (800) 949-4232 (V/TTY)
E-mail: adalh@showme.missouri.edu
Web: www.adaproject.org

DISABILITY ORGANIZATIONS

Attention Deficit Disorder

To identify an ADD group in your state or locality, contact either:

Children and Adults with Attention-Deficit/Hyperactivity Disorder (CHADD)

8181 Professional Place, Suite 201
Landover, MD 20785
(301) 306-7070
(800) 233-4050 (Voice mail to request information packet)
E-mail: national@chadd.org
Web: www.chadd.org

National Attention Deficit Disorder Association (ADDA)

1788 Second Street, Suite 200
Highland Park, IL 60035
(847) 432-2332
E-mail: mail@add.org
Web: www.add.org

Autism

Chris Brosnahan, Executive Director
Autism Society of Iowa
3135 Spring Valley Road
Dubuque, IA 52001
(319) 557-1169; (888) 722-4799
E-mail: autism50ia@aol.com
Web: www.autismia.org

Brain Injury

Brain Injury Association of Iowa
2101 Kimball Avenue, LL7
Waterloo, IA 50702
(319) 272-2312; (800) 475-4442
E-mail: biaia@cedarnet.org
Web: www.biaia.org

Cerebral Palsy

Chris Sparks, Executive Director
Iowa Cerebral Palsy Association
760 Ansborough Avenue
Box 4090
Waterloo, IA 50704-4090
(319) 232-6671
E-mail: csparks@kca.net

Epilepsy

Nancy Maxwell, Executive Director
Epilepsy Foundation of Nebraska & Iowa
6910 Pacific Street, Suite 103
Omaha, NE 68106
(402) 553-6567; (800) 477-0290
E-mail: efni@pop.omah.uswest.net

Learning Disabilities

Richard Owens, President
Learning Disabilities Association of IA

P.O. Box 665
Indianola, IA 50125
(515) 280-8558

Mental Health

Lori Reynolds, Executive Director
Iowa Federation of Families for Children's Mental Health
303 W. Maine, P.O. Box 362
Anamosa, IA 52205
(888) 400-6302
E-mail: iaffcmhdir@aol.com

Margaret Stout, Executive Director
NAMI Iowa
5911 Meredith Drive, Suite C-1
Des Moines, IA 50322-1903
(515) 254-0417; (800) 417-0417
E-mail: amiowa@aol.com

Mental Retardation

Becky Godfrey, Executive Director
The Arc of Iowa
715 East Locust
Des Moines, IA 50309
(515) 283-2358; (800) 326-2927
E-mail: arciowa@aol.com

Speech and Hearing

Ruth Messer
Iowa Speech-Language-Hearing Association
525 S.W. 5th Street, Suite A
Des Moines, IA 50309
(515) 282-8192
E-mail: Rmesser@assoc-mgmt.com
Web: www.isha.org

Spina Bifida

Deb Saxton, President
Spina Bifida Association of Iowa
P.O. Box 1456
Des Moines, IA 50305
(515) 986-9088
E-mail: spinabifidaiowa@aol.com

Visual Impairments

Paul Schroeder, Director
American Foundation for the Blind
401 North Michigan Avenue, Suite 308
Chicago, IL 60611
(312) 245-9961
E-mail: chicago@afb.net
Web: www.afb.org

UNIVERSITY AFFILIATED PROGRAM

Robert Bacon, M.D., Director
Iowa University Affiliated Program
University Hospital School
The University of Iowa
100 Hawkins Drive, Suite 225
Iowa City, IA 52242
(319) 353-6390
E-mail: disability-resources@uiowa.edu
Web: www.uiowa.edu/uhs

TECHNOLOGY-RELATED ASSISTANCE

Mary Quigley, Co-Director
Jane Gay, Co-Director
Iowa Program for Assistive Technology
Iowa University Affiliated Program, UHS
100 Hawkins Drive
Iowa City, IA 52242-1011
(800) 331-3027 (V/TTY); (319) 356-0550
Web: www.uiowa.edu/infotech/

PARENT TRAINING & INFORMATION CENTER

Jule Reynolds, Director
Access for Special Kids
321 E. 6th Street
Des Moines, IA 50309
(515) 243-1713; (800) 450-8667
E-mail: PTIIowa@aol.com
Web: www.iowapti.org

PARENT-TO-PARENT

Contact Parent Training and Information Project
(see above)

PARENT TEACHER ASSOCIATION (PTA)

Wayne Bauman, President
Iowa Congress of Parents and Teachers
317 Merle Hay Tower
Des Moines, IA 50310-1303
(515) 276-1019; (800) 475-4782
E-mail: ia_office@pta.org
Web: www.iowapta.org

OTHER DISABILITY ORGANIZATIONS

Martha H. Wittkowski, President/CEO
Easter Seals Iowa
401 NE 66th Avenue, P.O. Box 4002
Des Moines, IA 50333

(515) 289-1933
E-mail: essia@netins.net

Jane Gay, Director
Iowa Compass
University Hospital School
100 Hawkins Drive, Suite S277
Iowa City, IA 52242
(319) 353-8777; (800) 779-2001
E-mail: iowa-compass@uiowa.edu
Web: www.medicine.uiowa.edu/iowacompass

Susan Jensen, Executive Director
VSA arts of Iowa
Department of Education
Grimes State Office Building
Des Moines, IA 50319-0146
(515) 281-5839
E-mail: susan.jensen@ed.state.ia.us

AGE OF ELIGIBILITY

Each state sets eligibility ages for services to children and youth with disabilities. For current information concerning this state, please contact the office listed under STATE DEPARTMENT OF EDUCATION: SPECIAL EDUCATION.

ABOUT NICHCY STATE RESOURCE SHEETS

NICHCY State Resource Sheets are listings of selected state-wide organizations that can refer people to organizations in their area. We update the state sheets continuously; however, the addresses and telephone numbers of these selected groups are constantly changing.

If you find that an address or number has changed or is incorrect, please e-mail us at nichcy@aed.org and let us know.

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